

Privacy Governance

Build a Sustainable Privacy Program. Strengthen Trust. Ensure Compliance.

Establish a Strong Foundation for Privacy Management

In an era of increasing regulatory scrutiny and growing customer expectations, organizations must move beyond reactive compliance and establish a comprehensive privacy governance framework.

An effective privacy governance program integrates policies, processes, technology, and accountability to ensure that personal data is managed responsibly throughout its lifecycle.

Our **Privacy Governance** service helps organizations design, implement, and enhance enterprise-wide privacy programs aligned with business objectives and applicable data protection laws.

What is Privacy Governance?

Privacy Governance is the framework through which an organization manages the collection, use, storage, sharing, retention, and protection of personal data.

It establishes:

- Privacy policies and standards
- Roles and responsibilities
- Decision-making processes
- Risk management practices
- Oversight and accountability
- Continuous monitoring and improvement

A mature governance framework enables organizations to demonstrate accountability while embedding privacy into everyday business operations.

Why Privacy Governance Matters

Organizations today process personal data across multiple systems, business units, cloud environments, and third-party service providers.

Without a structured governance framework, organizations may face:

- Regulatory non-compliance
- Inconsistent privacy practices
- Increased cyber and privacy risks
- Ineffective decision-making
- Data misuse
- Customer trust issues
- Operational inefficiencies

Privacy governance creates consistency, transparency, and accountability across the organization.

Our Privacy Governance Assessment Covers

Governance Framework

Assessment of:

- Privacy governance structure
 - Executive oversight
 - Governance committees
 - Decision-making processes
 - Accountability mechanisms
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Policies & Standards

Review and development of:

- Privacy Policy
 - Data Protection Policy
 - Information Classification Policy
 - Data Retention Policy
 - Acceptable Use Policy
 - Third-Party Privacy Policy
 - Data Sharing Standards
 - Privacy by Design Guidelines
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Roles & Responsibilities

Define responsibilities for:

- Executive Leadership
 - Privacy Office
 - Data Protection Officer (where applicable)
 - Information Security
 - Legal & Compliance
 - Human Resources
 - Business Units
 - Data Owners
 - Data Custodians
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Privacy Risk Management

Evaluate processes for:

- Privacy risk identification
 - Risk assessment
 - Risk treatment
 - Continuous monitoring
 - Issue escalation
 - Compliance reporting
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Data Lifecycle Governance

Assessment across:

- Collection
 - Processing
 - Storage
 - Access Management
 - Sharing
 - Retention
 - Archiving
 - Secure Disposal
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Third-Party Governance

Review:

- Vendor onboarding
- Due diligence
- Data Processing Agreements
- Cross-border transfers

- Ongoing vendor monitoring
 - Contractual privacy obligations
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Training & Awareness

Assessment of:

- Employee awareness programs
 - Executive briefings
 - Role-based privacy training
 - Incident reporting awareness
 - Periodic refresher training
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Monitoring & Compliance

Review:

- Privacy audits
 - Internal assessments
 - Compliance dashboards
 - Metrics and KPIs
 - Incident reporting
 - Continuous improvement initiatives
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Our Methodology

Phase 1

Governance Discovery

Understand the organization's structure, business processes, and privacy objectives.

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Phase 2

Current State Assessment

Review governance framework, policies, procedures, and operating model.

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Phase 3

Gap Analysis

Compare current practices with regulatory requirements and industry best practices.



Phase 4

Risk Assessment

Identify governance weaknesses, privacy risks, and improvement opportunities.



Phase 5

Target Operating Model

Design a scalable privacy governance framework aligned with business needs.



Phase 6

Implementation Roadmap

Deliver a prioritized action plan with governance enhancements and implementation milestones.

Key Deliverables

- ✓ Privacy Governance Framework
- ✓ Privacy Operating Model
- ✓ Governance Charter
- ✓ Privacy Policy Suite
- ✓ Roles & Responsibilities Matrix (RACI)
- ✓ Privacy Risk Register

- ✓ Compliance Gap Analysis
 - ✓ Privacy Metrics & KPI Dashboard
 - ✓ Executive Management Report
 - ✓ Governance Implementation Roadmap
 - ✓ Continuous Improvement Plan
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Business Benefits

Our Privacy Governance service enables organizations to:

- Establish clear accountability for personal data
 - Embed privacy into business operations
 - Improve regulatory readiness
 - Reduce privacy and operational risks
 - Strengthen customer and stakeholder trust
 - Enhance collaboration across business functions
 - Improve incident response and decision-making
 - Support sustainable compliance programs
 - Drive continuous improvement through measurable governance
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Supporting Regulatory & Industry Frameworks

Our governance framework aligns with leading privacy and security standards, including:

- **Digital Personal Data Protection (DPDP) Act (India)**
 - **General Data Protection Regulation (GDPR)**
 - **ISO/IEC 27701 – Privacy Information Management**
 - **ISO/IEC 27001 – Information Security Management**
 - **NIST Privacy Framework**
 - **OECD Privacy Guidelines**
 - **APEC Privacy Framework** (where applicable)
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Industries We Serve

- Manufacturing
 - Information Technology & SaaS
 - Banking & Financial Services
 - Insurance
 - Healthcare & Life Sciences
 - Retail & E-commerce
 - Education
 - Logistics & Supply Chain
 - Telecommunications
 - Professional Services
 - Government & Public Sector
 - Startups & High-Growth Enterprises
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Why Choose Us?

Strategic and Practical Approach

We combine regulatory knowledge with practical implementation experience to develop governance programs that support both compliance and business objectives.

Business-Aligned Privacy Programs

Our solutions integrate privacy into existing governance, risk, and compliance processes without creating unnecessary complexity.

Scalable Frameworks

Whether you are building a privacy program from the ground up or enhancing an existing framework, our governance model is designed to grow with your organization.

Executive-Focused Reporting

We provide leadership with clear insights, measurable outcomes, and actionable recommendations to support informed decision-making.

Our Engagement Process

Initial Consultation → Governance Assessment → Gap Analysis → Framework Design → Policy Development → Implementation Roadmap → Ongoing Advisory & Continuous Improvement

Make Privacy a Business Enabler

Privacy Governance is more than a compliance requirement—it is a strategic capability that strengthens customer trust, improves operational resilience, and supports sustainable business growth. A well-designed governance framework enables organizations to manage privacy risks effectively while fostering accountability and responsible innovation.

Contact us today to build a privacy governance framework that protects personal data, supports regulatory compliance, and enables long-term business success.

